



CODE OF CONDUCT AND STANDARDS FOR MEMBERSHIP

Camping In Ontario Code of Conduct

Membership with Camping In Ontario/Ontario Private Campground Association (CIO/OPCA) is extended on a periodic basis to campgrounds and is subject to yearly renewal, non-renewal, termination or suspension by the elected Board of Directors. **It is understood that once the membership fees have been paid, the Official Member and its' Representatives will abide by the following Code of Conduct:**

1. Official Members/Representatives will act in a professional manner towards all member campgrounds, their representatives, CIO/OPCA staff, suppliers, and the general public and abide by the Occupational Health and Safety Act, along with any other local, provincial, or federal laws or acts.
2. Official Members/Representatives understand and abide by the definition of a campground as written in the current CIO/OPCA By-laws. Official members will also meet or exceed the stated standards for membership as detailed in the "Standards for Membership".
3. Official Member/Representatives must not become involved in any communications or agreements that might give rise to concerns under the Competition Act (R.S.C., 1985,c. C-34).
4. Official Members/Representatives must ensure all communication to the Association, its fellow members, and the public is done in a respectful and professional manner at all times, whether that be in person or via any social media channel or platform. CIO/OPCA reserves the right to remove any post it deems contrary to these rules. In addition, the code of conduct expects that members will ensure that any communication, including communication on social media:
 - Does not express racist, hateful, sexist, homophobic, discriminatory, slanderous, insulting, or threatening messages.
 - Is not aggressive, coarse, violent, obscene, or pornographic in tone.
 - Is not offensive to an individual or an organization, rude in tone, or otherwise abusive.
 - Is not repetitive or spamming of threads; or
 - Is not in any way contrary to law.
5. Any members acting contrary to these rules may be temporarily or permanently excluded from CIO/OPCA's social media channels and subject to further action as decided by the board. Any member campground administering other social media pages or accounts aimed at defaming CIO/OPCA., its staff or others are also subject to further action including revocation of membership.
6. Member or potential member campgrounds must be available for a visit by an CIO/OPCA representative, at a mutually agreed upon time, for the purpose of ensuring the campground meets the standards within.

Camping In Ontario Standards for Membership

The association prides itself on representing the best campgrounds in the province of Ontario. As a condition of joining our Association or maintaining your membership you must agree to the following:

1. All information regarding the campground that is shared with the Association and public must be truthful.
2. The Campground has liability insurance that is sufficient for any claim made against the park, and for whatever businesses or type of business it engages in.
3. The Campground has at least one form of communication (phone, e-mail, website, app) sufficient to respond to inquiries in a reasonable period.
4. The Campground has all the licences, permits, and zoning required for the type and location of its operation whether that location be a town, city, unorganized township, etc.
5. The campground maintains its grounds. All amenities (comfort stations, playgrounds, stores, etc) are cleaned regularly and are adequately maintained.
6. Access to the campground during the off season is restricted unless zoning permits year-round access.
7. Must have a seasonal contract (License of Occupation) with seasonal campers and some form of agreement or waiver for overnight or short-term campers
8. Must be a recreational campground. If the recreational section is part of a larger business, only the recreational portion of the business would be allowed to advertise with CIO/OPCA.

Maintaining the integrity of the Association is critically important to ensure the public views our member campgrounds as the best options for camping in the province of Ontario. Your participation in these Standards and Code of Conduct helps ensure that CIO/OPCA is viewed in that regard. The integrity and image of each individual campground represents the Association and all other member campgrounds as a whole.

Decisions regarding the termination, suspension or non-renewal of Official Member/Representatives by the Board of Directors are final and not subject to any appeal. Any decisions made by the Board of Directors with respect to the termination, suspension or non-renewal of an Official Member/Representative will be made public to the membership at large.

As an Official Member/Representative, you agree to support and improve the operation of CIO/OPCA by maintaining a membership in good standing, by the dissemination of information on their behalf, and by participation (whenever possible) in CIO/OPCA events.

CIO/OPCA permits the use of its trademarked logo and membership sticker annually upon approval of new or renewed membership. The trademarked logo and membership sticker must be removed upon termination of CIO/OPCA membership, and all materials provided by the Association ceased to be used.

The Official Member/Representative hereby acknowledges and voluntarily agrees to abide by the terms of the Code of Conduct and Standards for Membership.

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